

**FairPoint Communications, Inc.**  
**State of New Hampshire**  
**Docket No. DT 07-011**

**Respondent:** Michael Haga  
**Title:** Director of Billing & Operations  
Support Systems

**REQUEST:** New England Cable and Telecommunications Association, Inc. and  
Comcast Phone of New Hampshire, LLC  
Group III

**DATED:** April 19, 2007

**ITEM:** NECTA/CPNH 62 Refer to page 11 of the Nixon Testimony, which states that FairPoint has engaged Capgemini to assist with selection, installation and implementation of new systems. To the extent that any new systems have been selected, identify the functions of the new systems, any carriers that have currently implemented such systems, the states in which such systems have been implemented. Provide any documents regarding these new systems which describe, discuss refer to or relate to cost, operational and other impacts of any such new system on retail or wholesale customers (including implementation and post implementation problems).

**REPLY:** Please refer to the Pre-filed Testimony of Michael Haga at page 12, lines 2-17; see Exhibit MH-1.